

Juniper Networks® Juniper Secure Connect Application Release Notes 20.4.12.20 Release Notes

Release 20.4.12.20
25 February 2021
Revision 1

This release notes accompany the Juniper Networks Juniper Secure Connect Application Release 20.4.12.20. They describe new and changed features, limitations, and known problems in the software.

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Introduction

Juniper Secure Connect is a client-based SSL-VPN application that allows you to securely connect and access protected resources on your network.

This release notes accompany the Juniper Networks Juniper Secure Connect Application Release 20.4.12.20. They describe new and changed features, limitations, and known problems in the software.

New and Changed Features

There are no new features for Juniper Secure Connect Application Release 20.4.12.20.

What's Changed

There are no changes in behavior or syntax for Juniper Secure Connect Application Release 20.4.12.20.

Known Behavior

There are no known behavior or limitation for Juniper Secure Connect Application Release 20.4.12.20.

Open Issues

Learn about open issues in this release for Juniper Secure Connect Application Release 20.4.12.20.

VPNs

- Under certain circumstances, the Logon option "Automatically Open Connection Dialog" does not work.

Resolved Issues

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This section lists the issues fixed in Juniper Secure Connect Application Release 20.4.12.20.

Platform and Infrastructure

- Fixed a problem with reverse DNS (PTR) requests by the operating system.
- The OpenSSL version used in the Secure Connect has been increased to 1.0.2u-8. This closed the OpenSSL vulnerability CVE-2020-1971.
- In rare cases, the user computer crashed during the first restart after an update of the Secure Connect. This problem only occurred with Windows 10 and has been resolved.
- The output path for storing the ZIP file with the collected log files was ignored. This problem has been fixed.

VPNs

- In rare cases, no data can be transported through the VPN tunnel in connection with a Juniper SRX remote station. This manifests itself in an incorrectly assigned IPv4 address on the Secure Connect adapter. This problem has been fixed.
- Under certain circumstances, DNS requests were not properly resolved through the VPN tunnel or returned an error. The reason was an incorrectly assigned metric on the Secure Connect's network adapter. This problem has been fixed.

Requesting Technical Support

Technical product support is available through the Juniper Networks Technical Assistance Center (JTAC). If you are a customer with an active J-Care or Partner Support Service support contract, or are covered under warranty, and need post-sales technical support, you can access our tools and resources online or open a case with JTAC.

- JTAC policies—For a complete understanding of our JTAC procedures and policies, review the *JTAC User Guide* located at <https://www.juniper.net/us/en/local/pdf/resource-guides/7100059-en.pdf>.
- Product warranties—For product warranty information, visit <http://www.juniper.net/support/warranty/>.
- JTAC hours of operation—The JTAC centers have resources available 24 hours a day, 7 days a week, 365 days a year.

Self-Help Online Tools and Resources

For quick and easy problem resolution, Juniper Networks has designed an online self-service portal called the Customer Support Center (CSC) that provides you with the following features:

- Find CSC offerings: <https://www.juniper.net/customers/support/>
- Search for known bugs: <https://prsearch.juniper.net/>
- Find product documentation: <https://www.juniper.net/documentation/>
- Find solutions and answer questions using our Knowledge Base: <https://kb.juniper.net/>
- Download the latest versions of software and review release notes: <https://www.juniper.net/customers/csc/software/>
- Search technical bulletins for relevant hardware and software notifications: <https://kb.juniper.net/InfoCenter/>
- Join and participate in the Juniper Networks Community Forum: <https://www.juniper.net/company/communities/>
- Create a service request online: <https://myjuniper.juniper.net>

To verify service entitlement by product serial number, use our Serial Number Entitlement (SNE) Tool: <https://entitlementsearch.juniper.net/entitlementsearch/>

Creating a Service Request with JTAC

You can create a service request with JTAC on the Web or by telephone.

- Visit <https://myjuniper.juniper.net>.
- Call 1-888-314-JTAC (1-888-314-5822 toll-free in the USA, Canada, and Mexico).

For international or direct-dial options in countries without toll-free numbers, see <https://support.juniper.net/support/requesting-support/>.

Revision History

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